



Australian Government

Department of Finance and Administration

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Hartel Communications
45 Lathams Rd
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TO WHOM IT MAY CONCERN

I have known Margaret Harrison for 14 years as Director of Hartel Communications. During this period Hartel has provided service and equipment to our 52 offices throughout Victoria as well as the Commonwealth Parliament Offices located at 4 Treasury Place Melbourne. Margaret has supplied equipment to our division with a combined value of over 1.5 million dollars and has covered the entire spectrum of communication products and services that has been requested.

The level of service provided by Margaret is first class and the ability to talk to one person only to order equipment and to arrange service is very efficient. Margaret has dealt with all our clients from ex Governor Generals to former Prime Ministers as well as current Ministers and MP's with professionalism and tact.

We have been using the Samsung phone systems for over five years now and have found them to be as reliable as the level of service provided by Margaret. I can thoroughly recommend Hartel Communications to any prospective purchaser furthermore I would recommend them as a very cost effective and dependable supplier of all your communication needs.

Regards

Marc Scandurra
Purchasing Manager
Ministerial and Parliamentary Services